Just how do you encourage people to pay for technology-based products and services?

Norman Niven
Director Medication Support Ltd.
and FKTG Lead Team Member





NO ifs, NO buts, NO maybes, NO choice

The public must be encouraged to access and PAY for new technology products and services for relatives who need community support





It is simply a matter of when, not if, the Government will fully embrace the need for new technology-based products and services and champion their use as a standard for all services





Without new technology – based products and services, provision of health and social care services will grind to a halt





New technology – based products and services are essential to cope with the increasing demand from an ageing population





New technology – based products and services are essential to cope with limited financial resources that will become even more stretched by environmental spending





- Fact 1: The public do not like paying for health or social care products
- Fact 2: The public believe that all health and social care products should be free at the point of delivery
- Fact 3: Many family members do not see why they should be paying for technology products or services for "wealthy" parents
- Fact 4: Most companies selling technology-based products fail because of poor consumer sales and the slow development of new products
- Fact 5: New technology products are cyclical
 - Rapid development of new products, followed by
 - Developmental plateau



